

Ana G. Mendez University System: Streamlined, Cost-Effective Reporting with Argos

Challenge

The Ana G. Mendez University System (Sistema Universitario Ana G. Mendez - SUAGM) is a collection of three universities (Universidad del Este, Universidad Metropolitana, Universidad del Turabo) operating in Puerto Rico across 17 locations. The newest member of SUAGM is the Universidad Ana G. Mendez – Virtual Campus, which is a fully on-line program institution; plus five branch campuses serving Hispanic adult students on the Continental United States in the states of Florida, Maryland and Texas. IT staff is mostly centralized and responsible for the SUAGM extended network and all of the main systems, with offices located on the main campus of the Universidad Metropolitana, in San Juan.

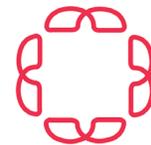
Solution

In spring of 2014, SUAGM evaluated seven reporting-dashboard options ending with the selection of Evisions' Argos Enterprise Reporting Solution because of its ease of use and enterprise licensing as their sole solution.

“ The biggest benefit of Argos is the ease of use and the amount of resources available through the web to maximize the use of the application. And one of the biggest points of sale that was given to us was the robustness of the HelpDesk. They gave our statistical office some direction and from there on, we were self-sufficient. ”

Luis E. González, Associate Vice President of Information Systems

First phase of Argos was implemented in April 2015 as a way to report thru a dashboard with performance indicators in the areas of Recruitment, Admission and Enrollment. With the help of the Evisions support team, the SUAGM team (an IT programmer and 2 members of the Institutional Statistics Office) built a custom dashboard that acts as a main hub of information. On a sidebar of the page, users select from which area, (that is admission, enrollment, and university) for which they want to see the



Sistema Universitario Ana G. Méndez

Institution Information:

Main Location: San Juan, Puerto Rico

Type: Non-profit Private Higher Education
University System

Campuses: 4 Universities (3 main campuses and
14 off-campus center across the island) in PR
with 5 branch campus on the Continental USA

2,676 full-time and part-time faculty plus 2,190
full-time and part-time staff

Enrollment: 44,429
Puerto Rico - 41,447
USA - 2,982

211 Undergraduate Programs
(Technical, Associates and Bachelors Programs)

96 Master Programs

8 Doctorate Programs

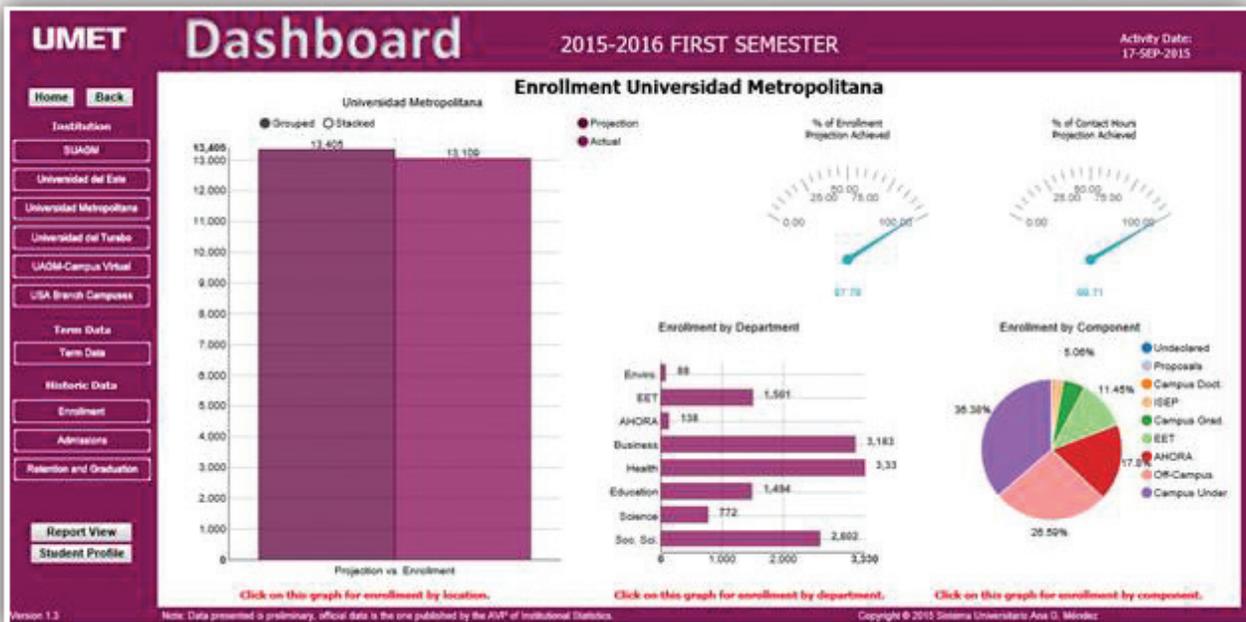
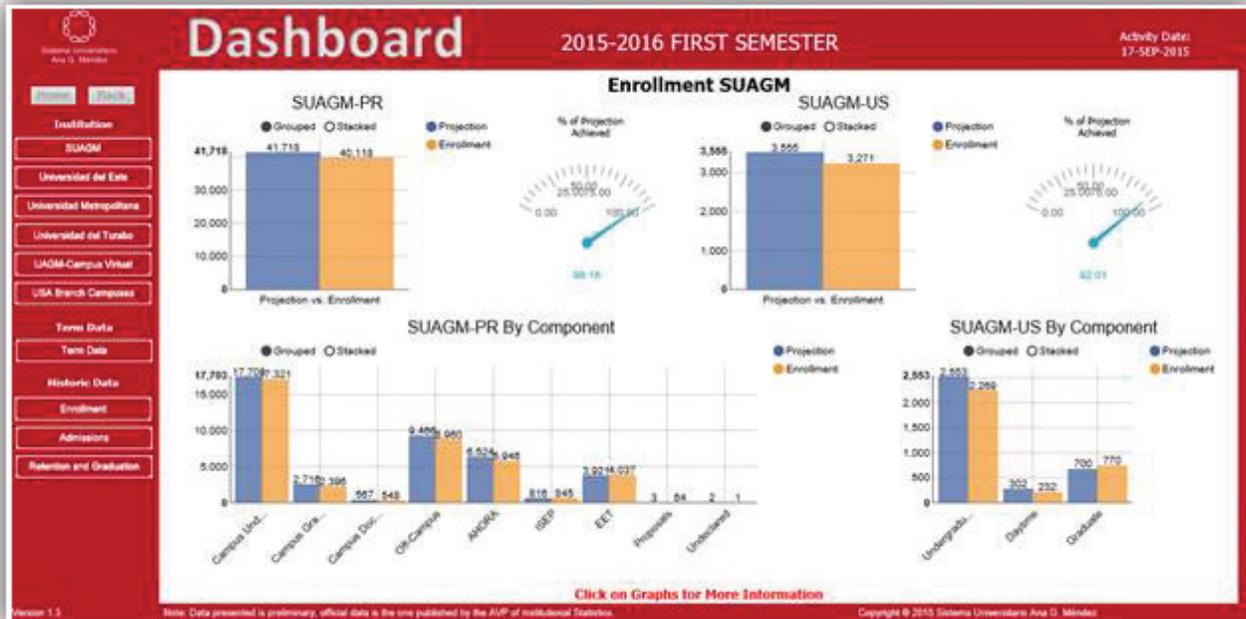
ac.suagm.edu

Case Study: Ana G. Mendez University System

Solution (cont.)

statistical data, and whether it is current (actual term) or historical data (5-year trends). For example, Argos displays data on the number of enrolled students versus projection, or ratio analysis between applicants, admitted and enrolled students, for the Puerto Rico and USA based operations.

Enrollment Dashboards



According to users at SUAGM, these dashboards effortlessly guide them to the information they need, so they don't have to go searching for the correct pages of the statistical data of the corresponding area, or wait until the internal statistics office can deliver a special report. They appreciate how they can see data in graphical form, generate reports quickly and if necessary drill down further to see data from different levels and in some cases up to raw data at the lowest level. Drill-down capabilities enable the users to break down information from total, system-wide level, to lower levels by specific institutions, divisions, schools, locations, programs, and even feeder high schools. User satisfaction, at different levels, has been outstanding.

“Allow me to congratulate you on the development of the Dashboard. It is an extraordinary tool. Here I can see which programs are weak and which ones aren't, I can compare myself with other centers, I can see the contribution made by the center to the institutional and systemic enrollment...Extraordinary!” Sixto Bermúdez, UNE Arecibo Director

While Evisions' support team helped build the foundation of this dashboard, SUAGM's internal staff were key to developing the full potential of the application, and adapting it to suit the reporting users' needs. In less than a year, SUAGM had more than 50 high/ middle level management individuals, many without technical knowledge, using SUAGM Dashboard solution – a testament of how navigable the solution is.

Another major benefit SUAGM gained from switching to Argos was an immediate cost saving. The previous reporting solutions were expensive as they were based on a per-user pricing. This was costing SUAGM more and more each year, as new users sought to access the solutions. But with the Argos enterprise license, SUAGM pays one fee for unlimited users.

SUAGM's Board of Trustees has been so impressed with these achievements, that Argos' dashboard use is currently been expanded to include more Human Resources and Finance key performance indicators. With Argos, SUAGM now has, cost effective reporting solution providing statistical and other reporting solutions to satisfy the needs of the different areas at all campuses, at a lower cost than before.



About Argos

Making sense of all of your data is a necessary and typically painful task. Evisions takes your pain away with Argos, our enterprise reporting solution. You need access to information in order to make better and timelier decisions. Argos provides the insight you need in a single, feature-rich, user-friendly, easily implemented tool. Argos effectively meets reporting needs from simple ad-hoc queries to advanced dashboards and data cubes, while taking the majority of the workload off of your IT department. Argos offers the lowest total cost of ownership with its enterprise license allowing for an unlimited number of users, database types and connections. Evisions focus on the speed and ease of implementations means you can realize the benefits of Argos quickly. With an unlimited number of users, you can roll out all types of reporting to your users without additional cost. Utilizing the Evisions CO-OP User Community, an on-line library that allows Argos users to collaborate and share DataBlocks and reports, you can start reporting out of the box.

For more information about Argos, please visit: www.evisions.com/argos



Enterprise Reporting Solution

About Evisions

Evisions has been building great products and delivering fantastic service since 1998. We have always maintained our unique approach to software development and our passion for doing business the "Evisions Way". We look beyond the obvious to find the bigger solution - the one that tackles our clients most pressing needs, both now and well into the future. Everything we do – our research, products, services and support - is geared towards ensuring the success of our clients. We truly believe great relationships make all the difference and that our clients are part of the Evisions team. Over 900 organizations worldwide use our products including ones in Higher Education, Research, Utilities and Government.

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